

Consultancy Group

Sustainable
workability
and healthy
business



| ...for a healthy return

 **KLM** health services

Sustainable workability: the basis of healthy business

Work that's efficient, healthy, and enjoyable contributes to healthy and well-motivated employees, satisfied customers, and healthy profits. KLM Health Services' Consultancy Group helps organisations facilitate the sustainable workability of their employees, and thus the health of their business. It's all about human capital.

Approach

We are a team of enthusiastic professionals, keen to create added value with, and for, our clients, in which service, quality and involvement all go without saying.

Our 'tools' are reliable, up-to-date, and, wherever possible, scientifically substantiated in association with universities and research institutes. However, we also recognise the value of innovative and creative solutions that have not (yet) been scientifically substantiated. After all, working with human capital sometimes calls for unconventional measures.

Our multi-disciplinary approach knows no borders. We also carry out international projects for our multinational clients.

Our services: tailored to your needs

At KLM Health Services we don't believe in standard solutions. In consultation with our clients we always create and carry out tailored services for them. It's a joint growth process. To help us arrive at a balanced and collective solution we always view your problems in a broad perspective. Such a solution will then be relevant to your organisation, and attuned to other aspects of your business processes.

- **Integral health management**

There are many ways of investing in the health of an organisation. We can help you make the right strategic choices, then develop the ensuing activities that will derive the best possible return from the good health of your employees.

- **Age-aware human resource policy**

Governmental measures are making it increasingly difficult for employees to take early retirement. This leaves organisations with the choices of how best to stimulate employees to stay healthy and well motivated, for longer. We can advise you on an integral package of measures focused on work content, working relations, working conditions and terms of employment, for all employee age Groups.

- **Risk Management and Health & Safety management systems**

Our expertise can help you work effectively and systematically on the optimisation of health and safety. 'To prevent is better than to cure' is our axiom.

- **Motivation and effectiveness**

An organisation cannot function without the whole-hearted dedication of its employees. With our approach, which has been developed in conjunction with the University of Utrecht, you and your employees will be given clear guidelines to help you maintain your motivation and effectiveness. This approach includes

one of the best employee satisfaction surveys in the Netherlands.

- **People in logistic processes**

As a subsidiary of KLM, nobody knows more about problems in logistical processes. We can help you translate the human factor into better efficiency.

- **Socially responsible business**

There are many ways you can demonstrate your social responsibility. We can support you in your strategic 'people' choices, both at home and abroad. We can also offer advice about international working norms, for suppliers from developing countries, for example.

Do you want to know more about sustainable and healthy business?

KLM Health Services will be more than happy to talk to you about them.

Organisation

The Consultancy Group is part of KLM Health Services, an independent subsidiary of KLM. KLM Health Services has extensive experience and expertise in the areas 'working and health' and 'travelling and health', and offers a wide range of relevant services.

